## Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services

This health plan is offered by Unity Health Plans Insurance Corporation



Coverage Period: 1/1/2019 - 12/31/2019

Coverage for: Single/Family | Plan Type: HMO



The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit www.QuartzBenefits.com/certlookup. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary or call 1-800-362-3310 to request a copy.

Important Questions	Answers	Why this Matters:		
What is the overall deductible?	\$2,000 Single/\$4,000 Family per Benefit Year	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay.  If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .		
Are there services covered before you meet your deductible?	Yes. <u>Preventive care</u> services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain preventive services without cost-sharing and before you meet your <u>deductible</u> . See a list of covered preventive services at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits">https://www.healthcare.gov/coverage/preventive-care-benefits</a> .		
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet deductibles for specific services.		
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$7,900 Single/\$15,800 Family per Benefit Year	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services.  If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.		
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, penalties for failure to obtain prior authorization, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.		

Questions: Call 1-800-362-3310 or visit us at www.guartzbenefits.com. If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary/ or call 1-800-362-3310 to request a copy.

Tracking ID: PG183809601 **HMO Individual SBC** QA00174 (01 19)

Important Questions	Answers	Why this Matters:
Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="https://www.QuartzBenefits.com/FindADoctor">www.QuartzBenefits.com/FindADoctor</a> or call 1-800-362-3310 for a list of <a href="https://www.network.com/FindADoctor">network</a> <a href="https://www.network.com/FindADoctor">providers</a> .	This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	In- <u>Network providers</u> : No. Out-of- <u>Network providers</u> : Yes, written <u>referral</u> is required.	In-Network: You can see the specialist you choose without a referral.  Out-of-Network: This plan will pay some or all of the costs to see a specialist for covered services but only if you have a referral before you see the specialist.



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

	Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important	
			In Network Provider (You will pay the least)	Out of Network Provider (You will pay the most)	Information	
		Primary care visit to treat an injury or illness	\$30 copay/visit 30% coinsurance after deductible for other outpatient services.	Not Covered	e-Visits are covered with a \$20 <u>copay</u> .	
		Specialist visit	\$70 copay/visit 30% coinsurance after deductible for other outpatient services.	Not Covered	none	
	If you visit a health care provider's office or clinic	Other practitioner office visit	Chiro/Non-Routine Adult Vision: \$30 copay/visit 30% coinsurance after deductible for other outpatient services.	Not Covered	Benefits are not available for care that is Maintenance and Supportive Care or Long-term Therapy. Routine Adult Vision exams are Not Covered. Glasses/contacts for Adult Routine Vision are not covered.	
		Preventive care/screening/immunization	No charge	Not Covered	Coverage is limited to preventive services as defined by the Affordable Care Act. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.	

	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important	
Common Medical Event		In Network Provider (You will pay the least)	Out of Network Provider (You will pay the most)	Information	
If you have a toot	Diagnostic test (x-ray, blood work)	30% coinsurance after deductible	Not Covered	none	
If you have a test	Imaging (CT/PET scans, MRIs)	30% <u>coinsurance</u> after <u>deductible</u>	Not Covered	none	
If you need drugs to treat your illness or condition	Preferred Generics   Tier 1	\$10 <u>copay</u>	\$10 <u>copay</u>	Multiple <u>copays</u> will apply for <u>claims</u> of greater	
More information about	Preferred Brands   Tier 2	\$40 <u>copay</u>	\$40 <u>copay</u>	than 30 day supply when covered; for claims of	
prescription drug coverage is available at	Non-Preferred Brands & Generics   Tier 3	\$80 <u>copay</u>	\$80 <u>copay</u>	31 to 60 days supply, two copays will apply, and for claims of 61 to 90 days supply, three copays	
www.QuartzBenefits.co m/formulary	Specialty drugs   Tier 4	45% coinsurance	45% coinsurance	will apply.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	30% coinsurance after deductible	Not Covered	Prior authorization may be required. See www.QuartzBenefits.com/WIPAForm or call	
surgery	Physician/surgeon fees	30% <u>coinsurance</u> after <u>deductible</u>	Not Covered	Customer Service for additional information.	
	Emergency room care	\$250 copay/visit	\$250 copay/visit	none	
If you need immediate medical attention	Emergency medical transportation	30% coinsurance after deductible	30% <u>coinsurance</u> after <u>deductible</u>	none	
	<u>Urgent care</u>	\$70 copay/visit	\$70 copay/visit	none	
If you have a hospital	Facility fee (e.g., hospital room)	30% coinsurance after deductible	Not Covered	Prior authorization is required. See  www.QuartzBenefits.com/WIPAForm or call Customer Service for additional information.	
stay	Physician/surgeon fees	30% coinsurance after deductible	Not Covered		
If you need mental health, behavioral health,	Outpatient services	\$30 <u>copay</u> /visit	Not Covered	Benefits are not available for care that is Maintenance and Supportive Care or Long-term therapy.	
or substance abuse services	Inpatient services	30% coinsurance after deductible	Not Covered	Prior authorization is required. See  www.QuartzBenefits.com/WIPAForm or call Customer Service for additional information.	

	Services You May Need	What You Will Pay		Limitations Evacations & Other Important	
Common Medical Event		In Network Provider (You will pay the least)	Out of Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you are pregnant	Office visits	PCP: \$30 copay/visit Specialist: \$70 copay/visit 30% coinsurance after deductible for other outpatient services.	Not Covered	Maternity care may include tests and services described elsewhere within this document (i.e. ultrasound).  Prior authorization is required for inpatient services. See <a href="https://www.quartzBenefits.com/WIPAForm">www.quartzBenefits.com/WIPAForm</a> or call	
you also programm	Childbirth/delivery professional services	30% <u>coinsurance</u> after <u>deductible</u>	Not Covered		
	Childbirth/delivery facility services	30% <u>coinsurance</u> after <u>deductible</u>	Not Covered	Customer Service for additional information.	
	Home health care	30% <u>coinsurance</u> after <u>deductible</u>	Not Covered	Coverage is limited to 60 visits per Benefit Year. Prior authorization is required. See <a href="https://www.QuartzBenefits.com/WIPAForm">www.QuartzBenefits.com/WIPAForm</a> or call Customer Service for additional information.	
If you need help recovering or have other	Rehabilitation services	30% <u>coinsurance</u> after <u>deductible</u>	Not Covered	Coverage is limited to 20 visits each for Physical, Speech and Occupational therapy and Pulmonary Rehab per Benefit Year. Cardiac Rehab is limited to 36 visits per Benefit Year. Inpatient Rehab is limited to 60 days per Benefit Year. Post Cochlear Implant Aural Therapy is limited to 30 visits per Benefit Year.	
special health needs	Habilitation services	30% coinsurance after deductible	Not Covered	Coverage is limited to 20 visits each for Physical, Speech and Occupational therapy per Benefit Year. Prior authorization may be required. See <a href="https://www.QuartzBenefits.com/WIPAForm">www.QuartzBenefits.com/WIPAForm</a> or call Customer Service for additional information.	
	Skilled nursing care	30% coinsurance after deductible	Not Covered	Coverage limited to 30 days per confinement. This benefit is combined with the Swing Bed Care benefit. Prior authorization is required. See <a href="https://www.QuartzBenefits.com/WIPAForm">www.QuartzBenefits.com/WIPAForm</a> or call Customer Service for additional information.	

	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important	
Common Medical Event		In Network Provider (You will pay the least)	Out of Network Provider (You will pay the most)	Information	
If you need help recovering or have other special health needs	Durable medical equipment	30% coinsurance after deductible	Not Covered	Coverage for Hearing Aids: Limited to one per ear every 36 months. To obtain the list of covered hearing aid models log onto <a href="www.QuartzBenefits.com/hearingaids">www.QuartzBenefits.com/hearingaids</a> or contact Customer Service. Prior authorization may be required. See <a href="www.QuartzBenefits.com/WIPAForm">www.QuartzBenefits.com/WIPAForm</a> or call Customer Service for additional information.	
	Hospice services	30% coinsurance after deductible	Not Covered	Prior authorization is required. See  www.QuartzBenefits.com/WIPAForm or call Customer Service for additional information. Hospice coverage excludes room and board charges in a Skilled Nursing Facility.	
	Children's eye exam	No charge	Not Covered	Limited to one exam per Benefit Year.	
If your child needs dental	Children's glasses	30% <u>coinsurance</u> after <u>deductible</u>	Not Covered	Limited to one pair of glasses per Benefit Year.	
or eye care	Children's dental check- up	No charge	Not Covered	Dental benefits are administered by Momentum Insurance Plans. For Customer Service, call 1-855-333-3511.	

### **Excluded Services & Other Covered Services:**

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Abortions (except in cases of rape, incest or when the Long-term care life of the mother is threatened)

Routine foot care

• Bariatric surgery

- Non-emergency care when traveling outside the U.S.
- Weight loss programs

Cosmetic surgery

Private-duty nursing

• Infertility treatment

- Routine eye care (Adult)
- Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)
- Acupuncture (Limited)

• Dental care (Adult)

• Chiropractic care

Hearing aids

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Office of the Commissioner of Insurance, Complaints Department, PO Box 7873, Madison, WI 53707-7873, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="www.cdio.cms.gov">www.cdio.cms.gov</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="health Insurance Marketplace">Health Insurance Marketplace</a>. For more information about the <a href="marketplace">Marketplace</a>, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or for assistance, contact: Office of the Commissioner of Insurance, Complaints Department, PO Box 7873, Madison, WI 53707-7873, or if coverage is under a group health plan the Employee Benefits Security Administration at 1-866-444-EBSA (3272).

#### Does this Plan Provide Minimum Essential Coverage? Yes.

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

## Does this Coverage Meet the Minimum Value Standard? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-362-3310 or 1-800-877-8973 (TTY).

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-362-3310 or 1-800-877-8973(TTY)

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-362-3310 or 1-800-877-8973(TTY)

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-362-3310 or 1-800-877-8973 (TTY)

## **About these Coverage Examples:**



Coinsurance

Limits or exclusions

The total Peg would pay is

What isn't covered

This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

\$0

\$0

\$1,600

Coinsurance

Limits or exclusions

The total Mia would pay is

What isn't covered

Peg is Having a Bab (9 months of in-network pre-natal care a delivery)		Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
<ul> <li>The plan's overall deductible</li> <li>Specialist copayment</li> <li>Hospital (facility) coinsurance</li> <li>Other coinsurance</li> </ul>	\$2,000 \$70 30% 30%	<ul> <li>The plan's overall deductible</li> <li>Specialist copayment</li> <li>Hospital (facility) coinsurance</li> <li>Other coinsurance</li> </ul>	\$2,000 \$70 30% 30%	<ul> <li>The plan's overall deductible</li> <li>Specialist copayment</li> <li>Hospital (facility) coinsurance</li> <li>Other coinsurance</li> </ul>	\$2,000 \$70 30% 30%
This EXAMPLE event includes services list office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood vispecialist visit (anesthesia)		This EXAMPLE event includes services like:  Primary care physician office visits (including disease education)  Diagnostic tests (blood work)  Prescription drugs  Durable medical equipment (glucose meter)		This EXAMPLE event includes services like:  Emergency room care (including medical supplies)  Diagnostic test (x-ray)  Durable medical equipment (crutches)  Rehabilitation services (physical therapy)	
Total Example Cost	\$12,731	Total Example Cost	\$7,389	Total Example Cost	\$1,925
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
Deductibles	\$2,000	Deductibles*	\$100	Deductibles*	\$1,100
Copayments	\$500	Copayments	\$1,500	Copayments	\$400

What isn't covered

\$2,400

\$10

\$4,910

Coinsurance

Limits or exclusions

The total Joe would pay is

\$0

\$0

\$1,500



# Notice of Non-Discrimination and Availability of Language **Assistance Services and Auxiliary Aids and Services**

Quartz is the brand name for a group of companies committed to your health: Quartz Health Benefit Plans Corporation, Quartz Health Insurance Corporation, Quartz Health Plan Corporation, and Quartz Health Plan MN Corporation. These companies are separate legal entities. In this notice, "we" refers to all Quartz companies.

For assistance understanding these materials in a language other than English, call (800) 362-3310, and a Customer Success representative will assist you. TTY users should call 711 or (800) 877-8973.

We comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex (includes sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation; gender identity; and sex stereotypes). Quartz does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

We provide reasonable modifications and free appropriate auxiliary aids and services to people with disabilities to communicate effectively with us and to participate in health programs or activities, such as -

- Qualified sign language interpreters
- · Written information in other formats (large print, audio, accessible electronic formats, other formats)

We provide free language services to people whose primary language is not English, such as -

- Qualified interpreters
- · Information written in other languages.

If you need these services, contact Customer Success at (800) 362-3310.

If you believe we failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with-

Chief Compliance Officer 2650 Novation Parkway Fitchburg, WI 53713 Phone: (800) 362-3310 TTY: 711 or toll-free (800) 877-8973

Fax: (608) 644-3500

Email: AppealsSpecialists@QuartzBenefits.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Chief Compliance Officer is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 (800) 368-1019; (800) 537-7697 (TDD)

Complaint forms are available at hhs.gov/ocr/office/file/index.html. Quartz is a Qualified Health Plan issuer in the Health Insurance Marketplace® in certain states. To learn more, visit the Health Insurance Marketplace® at HealthCare.gov.

ATTENTION: Free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call (800) 362-3310, TTY: 711 / (800) 877-8973.

Spanish - ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También están disponibles de forma gratuita ayuda y servicios auxiliares apropiados para proporcionar información en formatos accesibles. Llame al (800) 362-3310. TTY: 711 / (800) 877-8973 o hable con su proveedor.

Chinese-注意:如果您说[中文],我们将免费为您提供语言协助服务。我们还免费提供适当的辅助工具和服务,以无障碍格式提供信息。致电(800)362-3310.TTY:711/(800)877-8973或咨询您的服务提供商。

Hmong - LUS CEEV TSHWJ XEEB: Yog hais tias koj hais Lus Hmoob muaj cov kev pab cuam txhais lus pub dawb rau koj. Cov kev pab thiab cov kev pab cuam ntxiv uas tsim nyog txhawm rau muab lus qhia paub ua cov hom ntaub ntawv uas tuaj yeem nkag cuag tau rau los kuj yeej tseem muaj pab dawb tsis xam tus nqi dab tsi ib yam nkaus. Hu rau (800) 362-3310. TTY: 711 / (800) 877-8973 los sis sib tham nrog koj tus kws muab kev saib xyuas kho mob.

Russian - ВНИМАНИЕ: Если вы говорите на русский, вам доступны бесплатные услуги языковой поддержки. Соответствующие вспомогательные средства и услуги по предоставлению информации в доступных форматах также предоставляются бесплатно. Позвоните по телефону (800) 362-3310. ТТҮ: 711 / (800) 877-8973 или обратитесь к своему поставщику услуг.

Vietnamese - Lưu Ý: Nếu ban nói tiếng Việt, chúng tôi cung cấp miễn phí các dịch vu hỗ trơ ngôn ngữ. Các hỗ trơ dịch vu phù hợp để cung cấp thông tin theo các định dạng dễ tiếp cân cũng được cung cấp miễn phí. Vui lòng gọi theo số (800) 362-3310. TTY: 711 / (800) 877-8973 hoặc trao đổi với người cung cấp dịch vụ của bạn.

QA00172 (0924)

Laotian - ເຊີນຊາບ: ຖ້າທ່ານເວົ້າພາສາ ລາວ, ຈະມີບໍລິການຊ່ວຍດ້ານພາສາແບບບໍ່ເສຍຄ່າໃຫ້ທ່ານ. ມີເຄື່ອງຊ່ວຍ ແລະ ການບໍລິການແບບບໍ່ເສຍຄ່າທີ່ເໝາະສົມເພື່ອໃຫ້ຂໍ້ມູນໃນຮູບແບບທີ່ສາມາດເຂົ້າເຖິງໄດ້. ໂທຫາເບີ (800) 362–3310. TTY: 711 / (800) 877–8973 ຫຼື ລົມກັບຜູ້ໃຫ້ບໍລິການຂອງທ່ານ.

German - ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistenzdienste zur Verfügung. Entsprechende Hilfsmittel und Dienste zur Bereitstellung von Informationen in barrierefreien Formaten stehen ebenfalls kostenlos zur Verfügung. Rufen Sie (800) 362-3310. TTY: 711 / (800) 877-8973 an oder sprechen Sie mit Ihrem Provider.

Pennsylvania Dutch - LET OP: als je Nederlands spreekt, zijn er gratis taalhulpdiensten voor je beschikbaar. Passende hulpmiddelen en diensten om informatie in toegankelijke formaten te verstrekken, zijn ook gratis beschikbaar. Bel (800) 362-3310. TTY: 711 / (800) 877-8973 of spreek met je provider."

"أو تحدث إلى مقدم الخدمة 8973-877 (800) / 271. تنبيه: إذا كنت تتحدث اللغة العربية، فستتوفر لك خدمات المساعدة اللغوية المجانية. كما تتوفر وسائل مساعدة وخدمات مناسبة لتوفير المعلومات بتنسيقات يمكن الوصول إليها مجانًا. اتصل على الرقم ال(800) 330-362

Polish - UWAGA: Osoby mówiące po polsku mogą skorzystać z bezpłatnej pomocy językowej. Dodatkowe pomoce i usługi zapewniające informacje w dostępnych formatach są również dostępne bezpłatnie. Zadzwoń pod numer (800) 362-3310. TTY: 711 / (800) 877-8973 lub porozmawiaj ze swoim dostawcą.

French - ATTENTION: Si vous parlez Français, des services d'assistance linguistique gratuits sont à votre disposition. Des aides et services auxiliaires appropriés pour fournir des informations dans des formats accessibles sont également disponibles gratuitement. Appelez le (800) 362-3310. TTY: 711 / (800) 877-8973 ou parlez à votre fournisseur.

Hindi - ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपके लिए निःशुल्क भाषा सहायता सेवाएं उपलब्ध होती हैं। सुलभ प्रारूपों में जानकारी प्रदान करने के लिए उपयुक्त सहायक साधन और सेवाएँ भी निःशुल्क उपलब्ध हैं। । (800) 362-3310. TTY / TDD: ७११ / (800) 877-8973 पर कॉल करें या अपने प्रदाता से बात करें।

Korean -주의: [한국어]를 사용하시는 경우 무료 언어 지원 서비스를 이용하실 수 있습니다. 이용 가능한 형식으로 정보를 제공하는 적절한 보조 기구 및 서비스도 무료로 제공됩니다. (800) 362-3310. TTY: 711 / (800) 877-8973 번으로 전화하거나 서비스 제공업체에 문의하십시오.

Albanian - VINI RE: Nëse flisni [shqip], shërbime falas të ndihmës së gjuhës janë në dispozicion për ju. Ndihma të përshtatshme dhe shërbime shtesë për të siguruar informacion në formate të përdorshme janë gjithashtu në dispozicion falas. Telefononi (800) 362-3310. TTY: 711 / (800) 877-8973 ose bisedoni me ofruesin tuaj të shërbimit.

Tagalog - PAALALA: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga libreng serbisyong tulong sa wika. Magagamit din nang libre ang mga naaangkop na auxiliary na tulong at serbisyo upang magbigay ng impormasyon sa mga naa-access na format. Tumawag sa (800) 362-3310. TTY: 711 / (800) 877-8973 o makipag-usap sa iyong provider.

Somali - FIIRO GAAR AH: Haddaad ku hadasho Soomaali, adeegyo kaalmada luuqadda ah oo bilaash ah ayaad heli kartaa. Qalab caawinaad iyo adeegyo oo habboon si loogu bixiyo macluumaadka qaabab la adeegsan karo ayaa sidoo kale bilaa lacag heli karaa. Wac (800) 362-3310. TTY: 711 / (800) 877-8973 ama la hadal bixiyahaaga. Gargaarsi gargaaraa fi tajaajilli sirrii ta'ee fi odeeffannoo bifa dhaqqabamaa ta'een kennuunis bilisaan ni argama.

Cushite (Oromo) - XIYYEEFFANNOO: Afaan Kushii yoo dubbattan tajaajilli gargaarsa afaanii bilisaan isiniif ni kennama. Gargaarsi gargaaraa fi tajaajilli sirrii ta'ee fi odeeffannoo bifa dhaqqabamaa ta'een kennuunis bilisaan ni argama. (800) 362-3310 bilbili. TTY: 711 / (800) 877-8973 ykn dhiyeessaa keessan waliin haasa'aa.

Amharic - ማሳሰቢያ፦ አማርኛ የሚናንሩ ከሆነ፣ የቋንቋ ድጋፍ አንልማሎት በነፃ ይቀርብልዎታል። መረጃን በተደራሽ ቅርጽት ለማቅረብ ተንቢ የሆኑ ተጨማሪ እንዛዎች እና አንልማሎቶች እንዲሁ በነፃ ይንኛሉ። በስልክ ቁጥር (800) 362-3310. TTY: 711 / (800) 877-8973 ይደውሉ ወይም አንልማሎት አቅራቢዎን ያናግሩ።

Karen – ဆူ– နမ့ာ်ကတိၤ ထာနာ်လီးဖဲအံး အဃိ, တာ်အိုာ်ဒီး ကျိာ်တာ်ဆီာ်ထွဲမးစား လာတလာ် ဘူာ်လာ်စာ့လာနဂ်ီးလီး. တာ်အိုာ်ဒီး တာ်မးစားတာ်နာ်ဟူပီးလီဒီး တာ်မးစားတာ်မာ လာအ ကြားအဘာ် လာကဟာ့ာ်တာ်ကြိုး လာတာ်မာန့ာ်အီးသဲ့တဖာ် လာတလာာ်ဘူာ်လာာ်စား လာနဂ်ီးလီး. ကိုး (800) 362–3310. TTY: 711 / (800) 877–8973 မှတမှာ် ကတိၤတာ်ဒီး နပုံးလာဟာ့ာ် နာတာ်ကွာ်ထွဲမေးစားတက္ခု.

Mon-Khmer, Cambodian (Khmer) – សូមយកចិត្តទុកដាក់៖ ប្រសិនបើអ្នកនិយាយ ភាសាខ្មែរ សេវាកម្មជំនួយភាសាឥតគិតថ្លៃគីមានសម្រាប់អ្នក។ ជំនួយ និងសេវាកម្មដែលជាការជួយដ៏សមរម្យ ក្នុងការផ្តល់ព័ត៌មានតាមទម្រង់ដែលអាចចូលប្រើប្រាស់បាន ក៍អាចរកបានដោយឥតគិតថ្លៃផងដែរ។ ហៅទូរសព្ទទៅ (800) 362-33]0, TTY: 7]] / (800) 877-8973 ឬនិយាយទៅកាន់អ្នកផ្តល់សៅរបស់អ្នក។

Serbo-croatian (Serbian) - ПАЖЊА: Ако говорите српскохрватски, доступне су вам бесплатне језичке услуге. Бесплатна су и одговарајућа помоћна помагала и услуге за пружање информација у приступачним форматима. Позовите (800) 362-3 ТТИ: 711 / (800) 877-8973 или разговарајте са својим провајдером.

Thai - หมายเหตุ: หากคุณใช้ภาษา ไทย เรามีบริการความช่วยเหลือด้านภาษาฟรี นอกจากนี้ ยังมีเครื่องมือและบริการช่วยเหลือเพื่อให้ข้อมูลในรูปแบบที่เข้าถึงได้โดยไม่เสียค่าใช้จ่าย โปรดโทรติดต่อ (800) 362-3310. TTY: 711 / (800) 877-8973 หรือปรีกษาผู้ให้บริการของคุณ

Gujarati - ધ્યાન આપો: જો તમે ગુજરાતી બોલો છો, તો તમારા માટે મફત ભાષા સહાય સેવાઓ ઉપલબ્ધ છે. સુલભ ફોર્મેટમાં માહિતી પ્રદાન કરવા માટે યોગ્ય સહાયક સહાય અને સેવાઓ પણ મફતમાં ઉપલબ્ધ છે. કૉલ કરો (800) 362-3310. TTY: / (800) 877-8973 અથવા તમારા પ્રદાતા સાથે વાત કરો.

Urdu - کریں۔ 8973-8973 (800) / 3310-362 (800) / 177: 711 توجہ: اگر آپ اردو بولئے ہیں، تو آپ کے لیے مفت زبان کی مدد کی خدمات دستیاب ہیں۔ قابل رسائی فار میٹس میں معلومات فراہم کرنے کے لیے مناسب معاون امداد اور خدمات بھی مفت دستیاب ہیں، تو آپ کے لیے مفت زبان کی مدد کی خدمات دستیاب ہیں۔ قابل رسائی فار میٹس میں معلومات فراہم کرنے کے لیے مناسب معاون امداد اور خدمات بھی مفت دستیاب ہیں، تو آپ کے لیے مفت زبان کی مدد کی

Italian - ATTENZIONE: se parli Italiano, sono disponibili servizi di assistenza linguistica gratuiti. Sono inoltre disponibili gratuitamente ausili e servizi ausiliari adeguati per fornire informazioni in formati accessibili. Chiama I'(800) 362-3310. TTY: 711 / (800) 877-8973 o parla con il tuo fornitore.

Greek - ΠΡΟΣΟΧΗ: Εάν μιλάτε ελληνικά, υπάρχουν διαθέσιμες δωρεάν υπηρεσίες υποστήριξης στη συγκεκριμένη γλώσσα. Διατίθενται δωρεάν κατάλληλα βοηθήματα και υπηρεσίες για παροχή πληροφοριών σε προσβάσιμες μορφές. Καλέστε το (800) 362-3310. TTY: 711 / (800) 877-8973 ή απευθυνθείτε στον πάροχό σας.

Nepali - ध्यान दिनुहोस्: यदि तपाइँ नेपाली बोल्नुहुन्छ भने, तपाइँलाई निःशुल्क भाषा सहायता सेवाहरू उपलब्ध छन्। पहुँचयोग्य ढाँचाहरूमा जानकारी प्रदान गर्न उपयुक्त सहायक सहायताहरू र सेवाहरू पनि निःशुल्क उपलब्ध छन्। कल (८००) ३६२-३३१०। ७४७: १४१ (८००) ४७७-८९७३ वा आफ्नो प्रदायकसँग करा गर्नहोस।

Ukrainian – УВАГА: Якщо ви розмовляєте українська мова, вам доступні безкоштовні мовні послуги. Відповідні допоміжні засоби та послуги для надання інформації у доступних форматах також доступні безкоштовно. Зателефонуйте за номером (800) 362–3310. ТТҮ: 711 / (800) 877–8973 або зверніться до свого постачальника.

Wolof - FÀTTAL: Sooy wax Wolof, ay serwiis yu lay jàppale ci làkk wi doo fay. Ay ndimbal ak ay serwiis yu war ngir joxe leeral ci formaa yu yomb am nañu ci te doo fay. Woowal (800) 362-3310. TTY: 711 / (800) 877-8973 wala nga waxtaan ak sa joxekat.